

# KRISHNA CHANDRA COLLEGE HETAMPUR, BIRBHUM



STUDENT SATISFACTION SURVEY (SSS)  
2019-2020 SESSION

Internal Quality Assurance Cell  
Krishna Chandra College  
Hetampur, Birbhum  
West Bengal  
Pin-731124

## Objective:

We have conducted the student satisfaction survey (SSS) among the students for the session 2019-20 for NAAC AQAR via online mode. The main objective of the survey was to know about the levels of satisfaction about the following areas:

- (i) Curriculum
- (ii) Academic environment
- (iii) College infrastructure
- (iv) College facilities

## Methodology:

We have conducted the survey by circulating a google form (<https://forms.gle/PgxMNtB9eQ44SUrj8>) among the students. We have received total 171 responses. The survey was tabulated using pie charts for further analysis and improvement. We have received the responses in five point scale ranging from 1(poor) to 5 (excellent).

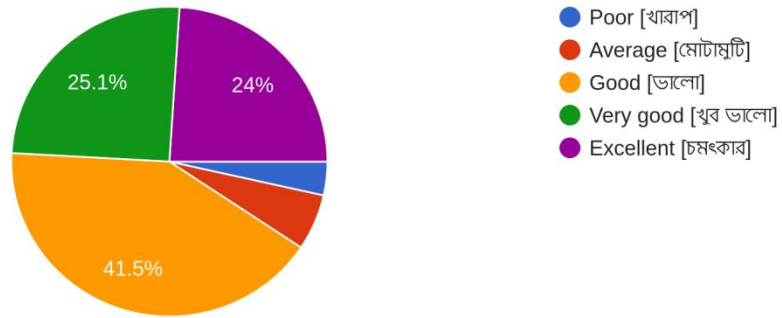
Sd/-  
Dr. Pallav Jyoti Pal  
Coordinator, IQAC  
Krishna Chandra College

Sd/-  
Dr. Goutam Chatterjee  
Principal  
Krishna Chandra College

## Analysis of 171 responses collected from students

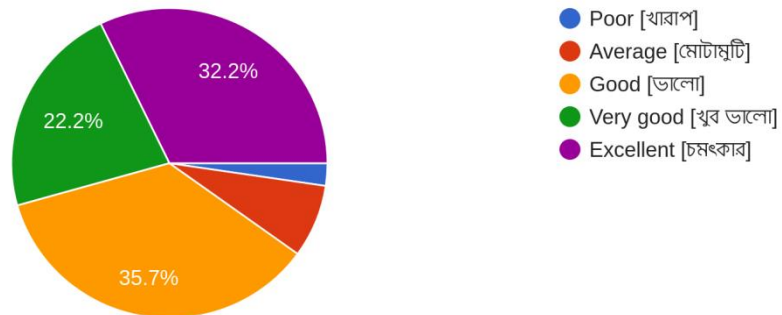
### 1) Guidance by faculty members in academic matters [একাডেমিক বিষয়ে ফ্যাকাল্টি দের দ্বারা গাইডেন্স]

171 responses



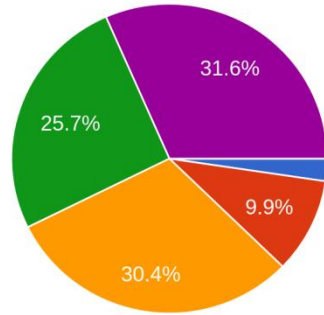
### 2) Punctuality and regularity of class [ক্লাসের সময়ানুবর্তিতা এবং নিয়মিততা]

171 responses



### 3) Completion of syllabus within time limit [সময়সীমার মধ্যে সিলেবাস শেষ করা]

171 responses

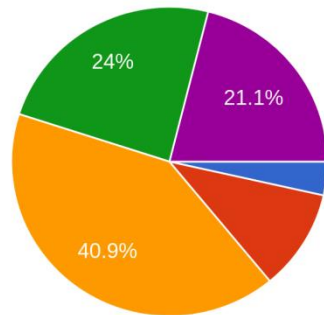


- Poor [খারাপ]
- Average [মোটামুটি]
- Good [ভালো]
- Very good [খুব ভালো]
- Excellent [চমৎকার]



### 4) Availability of faculty members [ফ্যাকাল্টি সদস্যদের প্রাপ্যতা]

171 responses

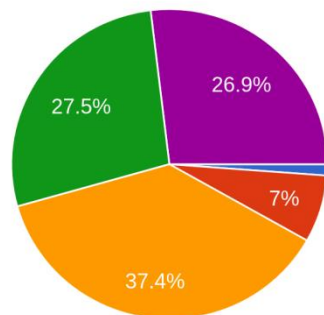


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### 5) Growing self-confidence [আত্মবিশ্বাস বৃদ্ধি]

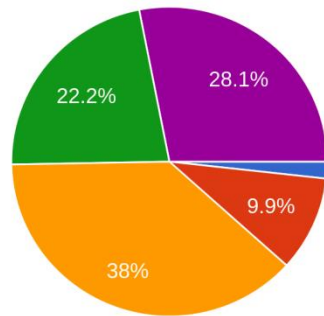
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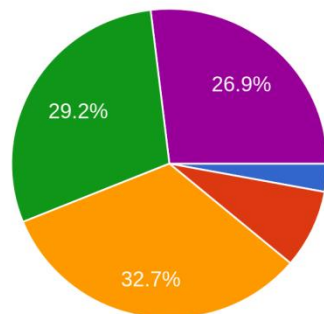
6) Availability of books and study material in library [গ্রন্থাগারে বই এবং স্টাডি ম্যাটেরিয়ালের প্রাপ্যতা]

171 responses



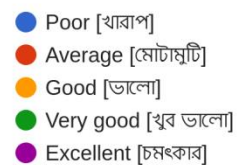
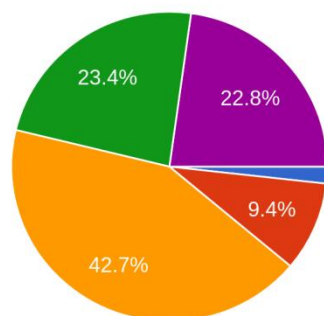
7) Knowledge of the faculty members [ফ্যাকাল্টি সদস্যদের জ্ঞান]

171 responses



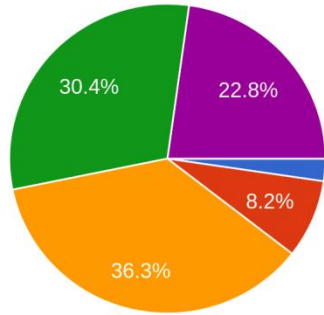
8) Preparedness of the faculty members [ফ্যাকাল্টি সদস্যদের প্রস্তুতি]

171 responses



9) Communications skills of the faculty members [ফ্যাকাল্টি সদস্যদের যোগাযোগ দক্ষতা]

171 responses

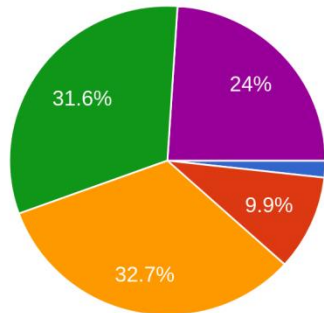


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10) Student participation in classroom [শ্রেণীকক্ষে শিক্ষার্থীদের অংশগ্রহণ]

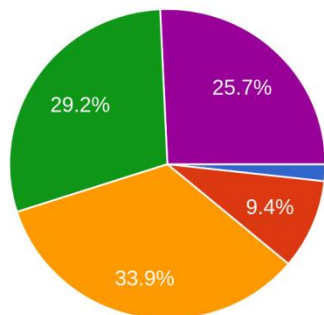
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11) Using innovative methods in teaching [শিক্ষাদানে উদ্ভাবনী পদ্ধতি ব্যবহার করা]

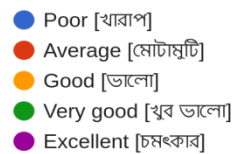
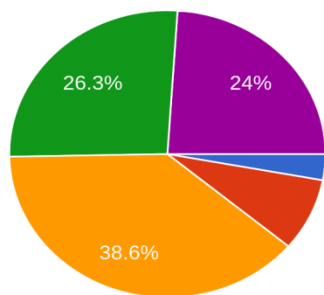
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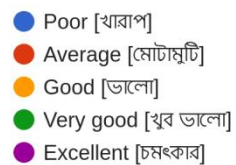
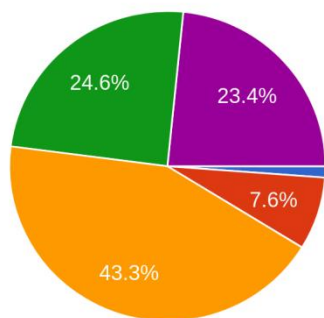
12) Informing about latest developments in the subject of study [অধ্যয়নের বিষয়ে সর্বশেষ উন্নয়ন সম্পর্কে অবহিত করা]

171 responses



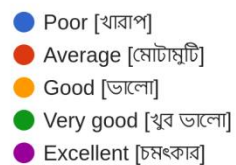
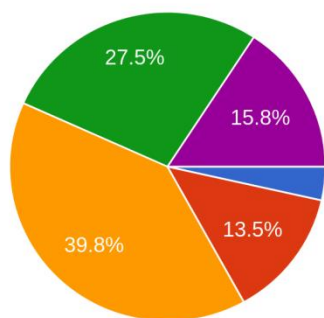
13) Mentoring facilities of college [কলেজের মেন্টরিং সুবিধা]

171 responses



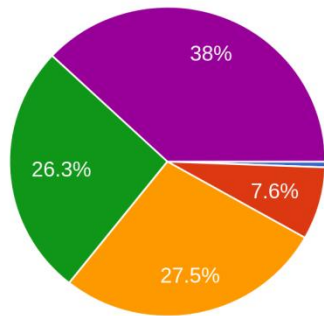
14) Sports facilities of the college [কলেজের ক্রীড়া সুবিধা]

171 responses



15) Cleanliness of the campus [ক্যাম্পাসের পরিচ্ছন্নতা]

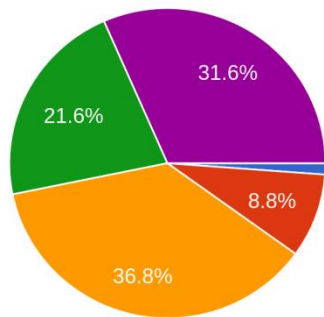
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16) Overall feedback [সামগ্রিক ফিডব্যাক]

171 responses



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