

KRISHNA CHANDRA COLLEGE
Hetampur, Birbhum

Student Satisfaction Survey (SSS) on overall institutional performance

The institute has a robust mentoring system. Through this system, mentors collect feedback on overall institutional performance from the mentee at the end of each academic year. Mentors encouraged mentees to provide their feedback regarding the objectives of the program, usage of various e-resources, implementation of ICT infrastructure, internal assessment, learning outcomes, library, cleanliness of the campus, environment-friendly steps etc. Also, we took suggestions on how we can improve more. After that, we analyzed feedback and suggestions and took action accordingly.